



BURKEE Climate Control INC.

Your Comfort Professionals

P.O. Box 1103, Quakertown, PA 18951

Phone: (215) 529-9110

Fax: (215) 529-9122

www.burkeeinc.com

PREFERRED CUSTOMER PLANS

A clean and properly maintained heating & cooling system will help keep your family healthy and comfortable throughout the year. With a Burkee maintenance agreement our highly trained service technicians will verify safe and efficient performance of your equipment with **2 PREVENTATIVE MAINTENANCE VISITS**. We will also keep equipment manufacturer warranties in good standing with **MANDATORY** routine maintenance.

YOUR BENEFITS!

- Priority customer status
- Improved efficiency
- 24-hour emergency service
- Extended equipment life
- Agreement is transferable
- Improved safety
- Automatic renewal without equipment re-inspection
- Improved capacity
- 10% discount on all repairs
- Call For Multiple System Pricing

2 SCHEDULED VISITS INCLUDE

- Clean or replace standard air filters (Supplied by customer)
- Inspect inside cooling coil (Clean with evaporator cleaner)
- Clean & test condensate drain
- Inspect blower components - clean and adjust as necessary
- Inspect condense coil - chemically clean as necessary
- Lubricate all moving parts (where applicable)
- Inspect and tighten all loose electrical connections
- Monitor voltage and amperage draw on all motors
- Monitor air conditioning and heating cycles
- Inspect heat exchanger and burners - clean & adjust as necessary
- Check gas piping for condition
- Inspect pilot operation-adjust as necessary
- Monitor flue draft for safe operation
- Inspect & test safety controls
- Check air flow for proper temperature rise
- Inspect thermostat operations

Rates Safety & Efficiency Check Pre Pay

(TUNE-UP)

11/1/14

Gas Furnace	\$120.00	\$99.00
Gas Boiler	\$120.00	\$99.00
Oil Furnace	\$199.95	\$174.95
A/C System	\$120.00	\$99.00
Attic A/C System	\$135.00	\$124.95
Gas Furnace & A/C	\$230.00	\$199.00
Oil Furnace* & A/C	\$299.95	\$274.95
Heat Pump (2 Visits)	\$235.95	\$199.00
Oil Burner	\$199.95	\$174.95

*Oil furnace, prev. main. only

*Single systems receive 1 visit per year.

Name: _____

Address: _____

Home Phone: _____

City: _____

Work Phone: _____

State/Zip: _____

Cell Phone: _____

Email: _____

Method of Payment:

- Cash
- Check
- Credit Card (VISA, MasterCard or Discover)

Contract valid from 9/14 to 9/15

Customer Approval: _____ Date: _____

PLEASE NOTE:
Visits not completed within the contract term will not be replaced or credited.

**24 HR
ULTRA FAST
SERVICE**



Service Plans

- Safety and Efficiency Check
- Safety and Efficiency Check PLUS

General Terms and Conditions

1. Customer shall select service plan on reverse side and make payment to Company. This Agreement will terminate without refund, at company's option. If (i) Customer fails to pay Company for all goods and services received in a timely manner, or (ii) Customer's oil, gas, or air conditioning unit is serviced by any person other than the Company. Customer is responsible to call and schedule an appointment for annual maintenance under this Agreement.
2. Customer shall ensure that the oil, gas, or air conditioning unit is installed according to manufacturer's instructions and applicable federal, state and local laws and codes. Customer shall ensure that the oil, gas, or air conditioning unit is accessible for service. Company will not service equipment that is obsolete, inaccessible, in poor condition, or poorly installed. Company reserves the right to refuse service ("Red Tag") for any unit that it determines is unsafe, obsolete or otherwise violates this Section. Company may turn off Red Tagged unit. It is Customer or unit owner's responsibility to keep Red Tagged unit turned off until all necessary repairs or replacements are made. Customer shall indemnify and hold harmless Company for any lawsuit, claim, loss or costs related to Red Tagged unit.
3. Company shall not be liable for any damage relating to a freeze-up in an occupied or unoccupied dwelling.
4. Company shall provide parts and perform labor applicable to Customer's Service Plan in a good and workmanlike manner. Company shall not be liable for and service plans do not cover parts or labor for the following:
 - Damage caused by fire, flood, lightning, freeze-up, or other acts of God
 - Parts other than listed in Service Plan
 - Improper boiler water level or pressure
 - Tripped circuit breakers or blown fuses
 - Dirty air filters Parts expressly excluded from Agreement (including parts for Coat and wood-burning Systems)
 - Radiant heating coils
 - Freight charges on any covered and non-covered parts
 - Oil, gas, or air conditioning unit upgrades
 - Tanks and tank-related piping
 - Product run outs or those on credit hold
 - Customer leaving emergency switch in "OFF" position
 - Customer setting thermostat to low to call for heat or too high to call for air (A/C unit)
 - Air in baseboard radiation or radiators
 - Piping not related to heating system
 - Entire boiler, burner, furnace or air conditioner
 - Chimney malfunction, inspection and repair
 - Product storage system
5. There is extra charge for emergency calls after normal business hours for service on parts covered by Plans. "Emergency calls" are defined as is: no heat, no hot water, a fuel leak, oil or gas odor or smoke. If we determine, in our sole opinion, that a service call made on nights, Saturdays, Sundays or holidays was not an emergency, the Customer agrees to pay prevailing labor rates for such calls. If a repair is made to a part covered by the Plan during this time, the Customer will not be invoiced for the part, only the labor at prevailing rates.
6. The term of this Agreement shall be _____ to _____. The Company reserves the right to accept or decline the Service Agreement based on the condition of the existing equipment. There will be no refunds on any unused portion of this Agreement. Company is not obligated to perform any services after termination.
7. Customer's equipment is subject to Company's inspection prior to Company's acceptance of this Agreement. Initial repairs required to place equipment in acceptable condition prior to Term are excluded and will be charged separately. Company will not be obligated to perform service on or accept the Service Plan for obsolete or unacceptable equipment. Company's obligation to provide parts hereunder is subject to their availability. Customer is responsible for cleaning and repairs for unacceptable equipment and all chimneys.
8. Company shall not be liable for failure to perform or delays related to strikes, labor disturbances, fire, flood, lightning or other acts of God, supply shortages, government regulations, extreme weather conditions or the unavailability of parts.
9. Company shall not be liable for product losses, failures of oil, gas, or air conditioning units or parts, related piping, appliances, tank or line leaks, environmental or other property contamination or loss, claims, damages, losses, costs or injuries to persons and property, delays, the operation or non-operation of equipment, unless directly resulting from the sole negligence of the Company. Customer's sole remedy is a refund of fees paid to Company. Company shall not be liable and Customer shall not seek consequential special, incidental, indirect or punitive damages for any reason.
10. This Agreement contains the entire understanding of the parties hereto and there are no promises, terms, conditions or obligations other than hereby stated herein.
11. **Notice of Cancellation** - You may cancel this transaction, without penalty or obligation, within three business days from the date of this Agreement, not the first day of Term if different. To cancel this transaction, mail or deliver a signed and dated copy of this cancellation notice or any other written notice, or send a telegram, to Company at address on reversed side not later than midnight of the third business day following the date of this Agreement. If you cancel, any payments made by you under the contract or sale, any negotiable instrument executed by you, will be returned within ten business days following receipt by Company of your cancellation notice. If you cancel, you must make available to the Company at your residence in substantially as good condition as when received, any goods delivered to you under this contract. If you fail to make such goods available to Company, then you remain liable for performance under the contract. Notice of Cancellation applies to goods and services purchased by Customer within the scope of this contract. Customer is responsible for all goods and services provided outside the scope of this contract.